

Need Help with Utility Bills?



Low-Income Housing Energy Assistance

Program (LIHEAP) – This federally funded program helps low-income households pay cooling/heating bills. It includes emergency assistance and up to \$1200 to help with overdue utility bills or utility deposits. LIHEAP can be used with rebates from utility companies. To find out what’s available to Arizona residents, visit era.azdes.gov.

APS customers – APS offers a variety of programs to help customers pay their bills. Their website at aps.com/en/Residential/Account/Assistance-Programs offers 10 YouTube videos (just 1-2 minutes long) explaining how to apply for assistance, and a downloadable workbook that has information about all of these programs. Examples include Crisis Bill Assistance, Project SHARE and the Energy Support Program (monthly discounts based on household income).

SRP customers – Visit blog.srpnet.com/utility-bill-relief/ to learn about the help that may be available to pay your bills, or simply call SRP Customer Service at call **(602) 236-8888** (English) or **(602) 236-1111** (español).

TEP – TEP works with community agencies in Tucson to provide emergency bill payment assistance. Their Lifeline Program offers discounts for low-income customers. Visit tep.com, click on “Residential” and look for “Assistance Programs.”

Navopache Electric Cooperative – This utility services the White Mountain area and Gila County. Their website at navopache.org/short-term-assistance/ includes a list of contacts and websites where you can obtain emergency bill assistance.

Southwest Gas – Check out their website at swgas.com/en/az-special-programs to learn about bill assistance and low-income ratepayer discounts.

To find resources in Arizona:

Visit Arizona Community Action Assoc.at wildfireaz.org/find-help/energy-assistance/. Then select your county to find local agencies that can help.

This information provided by:

